

Ticket type: Your Summit ticket option is dependent on your membership status. If you are unsure on your membership status please contact events@acenet.co.uk before purchase otherwise your registration will be refunded and you will need to register with the correct option. Please contact events@acenet.co.uk for all other enquiries.

Workshops/feedback sessions: Please note that all session descriptions and speakers are subject to change.

Payment: Until payment is received, your registration will not be processed and you will not have access on the day. The cost of the conference is subject to current UK VAT rates. If you would like to be invoiced for this event, please contact events@acenet.co.uk

Cancellation/Refund: Cancellations must be received in writing a minimum of 14 days before the event date and will incur a cancellation fee of 50% of the total invoiced. ACE Group regrets that we cannot give refunds for cancellations after this date, although substitute delegates are very welcome.

Force Majeure: ACE Group will not be liable for any refunds whatsoever if the event is delayed, cancelled or you are unable to attend due to any event beyond our reasonable control including any act of God, terrorism or severe weather conditions.

Programme: Please also note that ACE Group reserves the right to change the programme and speakers at any time.

Special offers, discounts and free tickets: Special offers, discounts and free tickets are not transferable for pre-purchased tickets and no cash alternatives will be offered. Travel and accommodation are not included and no standard terms of refund are applicable. ACE Group reserves the right to withdraw any offers at any time and all are not in conjunction with any other offer.

Data Protection

GDPR Compliance Data storage: By registering for the Infrastructure and Sustainable Growth Summit you consent to your contact details being stored by ACE Group for the sole purpose of both the current and future ACE and EIC Group Summits and conferences only. More information on this can be found in our [Privacy Policy](#).

Third Party communications: By opting in for third party communications you consent to your contact details being shared with the third parties directly involved in the ACE and EIC Infrastructure and Sustainable Growth Summit. This includes sponsors; exhibitors; and external company communications relating to the themes, topics and future relevant events. If you do not wish for your details to be stored or used for this purpose, please select NO. If you wish to opt out at a later date, please amend your online booking or email membership@acenet.co.uk

ACE and EIC communications: By opting in to other ACE and EIC Communications you consent to your contact details being shared within ACE and EIC for communications relating to the themes, topics and future relevant events. If you do not wish for your details to be stored or used for this purpose, please select NO. If you wish to opt out at a later date, please amend your online booking or email events@acenet.co.uk